

NORTHERN HEALTH TECH PVT LTD

UNDERTAKING LETTER

Date: 05/12/2025

Dear Razorpay Compliance Team,

Thank you for your message.

Subject: Clarification Regarding AYUSH Certificate / Drug License Request

We want to clarify that **our platform does NOT sell any Ayurvedic medicines, herbal products, supplements, or any items that require an AYUSH Certificate or Drug License.** The product displayed on the website is for advertising purposes only.

Our business model is strictly limited to the following services:

1. **Online Doctor Consultation** (Telemedicine)
2. **Medical Tourism Facilitation**
3. **Prescription-based Medicine Ordering Support**, where the fulfilment is done **directly by licensed pharmacies**, not by us.

We do not store, stock, sell, or distribute any medicines, supplements, or health products ourselves.

Therefore, **an AYUSH Certificate or Drug License does not apply to our business model at this time.**

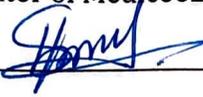
However, **if in the future we start selling or distributing medicines directly from our platform, we will fully comply with all government norms, licensing requirements, and AYUSH/Drug & Cosmetics Act regulations.**

If you require a formal declaration, we will be happy to provide it.

ADDRESS: E Block, Main Road, Kalkaji, New Delhi, Pin- 110019

NORTHERN HEALTH TECH PVT LTD

Warm regards,
Northern Health Tech Pvt. Ltd.
(Operator of Medicooz Platform)



Authorized Signatory

Name: Heera Mani Semwal

Designation: Director

Company Seal



ADDRESS: E Block, Main Road, Kalkaji, New Delhi, Pin- 110019